



Product Return Authorization Request Form

Instructions:

1. Fill out the form
2. Email the form to customer care at customerservice@willowwood.com or for DESIGN liners designlinerteam@willowwood.com
3. Wait for an email from our customer service team with the RMA#
4. Write the RMA# on the outside of the box and include this form in the box.
5. Ship your return to the correct address listed below.

NOTE: Forms submitted without required fields* will be returned to sender.

Date Company Name Account #

Address

*Contact Name *Contact Phone Number

REASON FOR RETURN:

- 1 - Ordered Wrong 2a - Defective - Out of Box 3. CC/Shipping Error 4. Warranty 5. Other (explain)
2b - Defective - Premature Wear
2c - Defective - Product Failure

*Order Number	PO Number	*Product Number	*Qty	*Reason Code	Fit Date*	*Explanation and/or serial number.

PATIENT ID/NAME:

Return product(s) to WillowWood within 90 days of receiving RMA.

Submit Product Returns

All product other than feet WillowWood Returns 15441 Scioto Darby Road Mt. Sterling, Ohio 43143 customerservice@willowwood.com	Feet: WillowWood Returns 8743 E. Pecos Road, #128 Mesa, AZ 85212 customerservice@willowwood.com
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RMA # _____